Introduction

- Image of the bureaucracy
- What is a bureaucracy

Key Features of US Bureaucracy

- Merit system
- Neutral Competence
- New Deal
- Growth of the bureaucracy
Bureaucratic policy-making

- Making policy
- Regulations
- Iron Triangles
- *Fast Food Nation*
- Issue Networks

What’s wrong with bureaucracy

- Excessive accountability / red tape
- “Run-Away” bureaucracies
- Impossibility of tasks
- So, what’s the answer?